



why Solace Creations?

Solace Creations has been selling and installing uPVC Double Glazed Windows and Doors since 2005. This provides us with more experience with uPVC in the Canberra market and surrounding areas than any other window supplier. We personally screen the companies that we sell on behalf of so that you get a quality product and fabulous service.

All of our products are tested for the Australian market. They all contain the important ingredients to ensure that the sun and our harsh climate don't affect the frame in any way. All of our products are backed up with a warranty. Our European brands are manufactured in Melbourne to high standards and the glass is manufactured in Sydney and also comes with a Warranty. Our US product has been thoroughly tested in the USA.



“ We are delighted with the windows and the way they were installed, a big thank you to you and all your team. ”

Russell - Reid

The reasons why you would want to deal with us are:

1. We are here in Canberra at the beginning of your journey and will also be here at the end. We are at most 30 minutes away from your home and can attend to any concerns quickly;
2. We use some of the top interstate and overseas manufacturers to make your windows and doors and we act on your behalf to get the right windows and doors for your home. We have a personal relationship with each of them which means you get the benefit of dealing with a “friend in the business”.
3. We only use qualified carpenters for your installation; this means that you get people that have a great deal of experience with uPVC.
4. If you use your own builder then we will hold their hand during the installation to ensure they are installing to our standards and this is a free service
5. Our frames are delivered without glass which makes it easier for your builder or our installer to put the frames in properly without the hindrance of glass. The glass is coordinated by us to be available “just in time”.
6. We have a lovely showroom in Phillip for you to see and play with the different ranges that we offer.
7. We offer consultations at our office in Phillip for new homes and will help perspective home owners to maximise their insulation through our double glazed range.

8. LOCAL BUSINESS = LOCAL SERVICE

“ I love my windows - the team did a great job. They paid attention to detail, took care in the work they did, made very helpful suggestions and were very accommodating of my evolving requests (e.g. on electrical related issues). The painting team also did a good job and were very helpful when I was uncertain about issues. Also, they were all very nice to have around. So I not only like the look and function of my windows, but they come with a nice insulation. They have taken the frosty chill off the house. ”

Rowena - Chifley

7 mistakes and fixes

Top 5 Main Problems that we solve:

1. Your heat stays in your home - why heat the rest of the world? Keep yourself warm first!
2. Your home will be quiet - no need to hear those neighbours anymore or the street traffic
3. You can sit next to your windows and doors without the draughts
4. No condensation will drip down your windows or doors
5. You will have more leisure time as you won't be painting or staining your windows and doors



Top 7 Mistakes that people make when buying windows or doors

1. They use double glazed aluminium - the frames conduct and still leak heat and cold even with the double glazed unit. The air gap between the glass is narrow and you should have at least 10mm if you are going to start to be serious about insulation.
2. They buy timber windows or doors that look great when they are installed but need immediate treatment. There will also be reiling, staining or painting regularly over the years. Anyone that has tried to paint a window will know it is hard! Timber also shrinks and grows and allows new air gaps.
3. They buy windows from a company that hasn't had them tested for the Australian harsh conditions. Why would you do this to yourself? All of our windows and doors are stringently tested to ensure that they won't break down in our sun. All frames being sold in Australia must meet the Australian Standard and must contain a certain percentage of Titanium Dioxide in the frame as determined by the Standard.
4. Their windows and doors don't have fabulous seals. Our hinge windows create a compression seal and have multi-point locking systems. This means that you will reduce our draughts. For operating windows, the operating type has little direct effect on the U-value or SHGC of the unit, but it can have a significant effect on the air leakage and ventilation characteristics. Hinged windows, such as awnings and casements, generally have lower air leakage rates than sliding windows, either horizontal or double hung. A compressive seal and latch increases the effectiveness of the weather stripping in preventing air leakage through hinged windows.
5. They don't consider the whole building. This trick to a comfortable insulated home is to seal your whole building envelope. This means insulate your walls, floors, ceiling and windows and doors. It is like plugging the “dyke”, ensure you cover all aspects.
6. They don't consider the prevailing winds and how to get the free air into their home. With some clever advice from us you can maximise this.
7. The design of their home lets them down and there are windows and doors that don't suit the orientation (side) they are on. Why not run your plans past us before finalising them and get our opinion. We are passionate about this area and will give you lots of advice

